

# THE UNIFIED CONTENT MANAGEMENT SUITE

MS Technology and EMC Enhanced Electronic Content Management Suite

## Challenge

Updating and adapting electronic content management infrastructure while still having access to legacy systems, lowering overhead and increasing productivity.

## Solution

EMC Documentum with MS Technology MST Viewer enables organizations to enhance the features and functionality of Documentum to access legacy repositories and enhance the capabilities of Documentum users.

## Benefits

- Increased File Format Support
- Enhanced PDF Support
- Scalable
- Connectivity with Mobile Devices
- Cloud Ready

MS Technology develops document management imaging solutions to leading organizations ranging from large scale global enterprises and federal governments to small businesses and state and local governments. The MST Viewer™ family of solutions provides significant benefits to organizations looking to expand use of their electronic content management (ECM) suite, consolidate technologies, and increase productivity, while at the same time lowering costs. The MST Viewer combined with EMC Documentum® introduces new features, functionalities, and usability while reducing the cost of ownership of the entire Information Technology infrastructure.

The IT innovations delivered via a partnership between MS Technology and EMC provide a high-performance product portfolio to enable greater usability of Documentum with improved functionalities and accessibility. MS Technology portfolio of viewers, converters, and tool kits are very versatile and user-friendly. EMC Documentum provides enterprise content management solutions that enable organizations to get maximum leverage from their ever growing business data—so they can collaboratively create, manage, deliver and archive the information needed to drive their business.

## The Challenge

The traditional content management suites are overly complex, costly to maintain, and incompatible with each other. As more and more larger organizations consolidate their IT departments, they face the challenges of dealing with multiple content management suites with various document viewers and numerous file formats while at the same time adapting to the changes in technology. In an attempt to reduce the number of ECM vendors, IT departments face a tough challenge to reduce overhead without sacrificing productivity or functionalities.

## **MST Viewer and ECM Documentum Solution**

MST Viewer delivers powerful, market-leading document and image rendering from repositories to desktops and mobile devices using MS Technology's proprietary EnvisionIT technology. MST Viewer supports a number of raster image formats including JPEG, GIF, TIFF, Multi-Page TIFF, PNG, and many more. MST Viewer also has the broadest coverage of MO:DCA and AFP support and PDF, MS Word, Excel and Outlook (EML and MSG) Support.

The viewer also provides users with a variety of functions and features to enhance their use of documents and images. Users have access to an array of annotations, filters, and manipulations to enhance documents and images stored in the repository. MST Viewer is available in .NET and Java versions as a standalone or a client-server solution.

EMC Documentum, the leader in electronic content management, provides breadth and depth for a wide array of content, including documents, scanned images, rich media, Web content, corporate records, and email. The core of Documentum is a repository in which the content is stored securely under government compliance rules. This repository appears as a unified environment, although content may reside on multiple servers and physical storage devices within a distributed environment.

Documentum provides a suite of services which include document management, collaboration, search, content classification, input management, business process management (BPM), customer communication management, Web content management, digital asset management, forms processing, Information Rights Management, compliance, computer output to laser disc (COLD) and archiving.

The EMC and MS Technology alliance delivers a more complete solution that allow organizations to implement their enhanced system, while at the same time enhancing the existing infrastructure's availability and stability, security, policy compliance, and manageability. With the MST Viewer, organizations can reduce IT overhead, increase productivity and functionality, all while with Documentum's cutting-edge technology and abilities that can deliver performance at scale, support high availability requirements and the greater densities of a content management suite.

### **Benefits & Features**

#### **Integrating Legacy ECM Repositories into ECM Documentum Infrastructure**

Access your existing legacy repositories, including IBM repositories such as IWPM and On-Demand Content Manager, with the MST Viewer. Access documents and images with their existing annotations without having migrate and convert your existing files. MST Viewer can open IBM proprietary file formats including AFP/MODCA and associated annotations. By using MST Viewer as a common viewer, users will easily be able to switch to other repositories seamlessly without having to interact with a different viewer.

## Increase File Format Support

MST Viewer increases the file format support available with EMC Documentum. EMC Documentum integrated with MST Viewer will enable users to render and view a significant number of file formats including, but not limited to, TIFF, Multi-Page TIFF, JPEG, GIF, PNG, BMP, AFP, MODCA, IOCA, PTOCA, Email Files (EML, MSG), DOC, XLS, RTF, TXT, ASCII, PDF, DICOM and many more. MST Viewer also supports Multi-Part files for even greater document support. With its vast file format support, an organization can reduce the number of installed applications to view these documents.

## Enhanced PDF Support

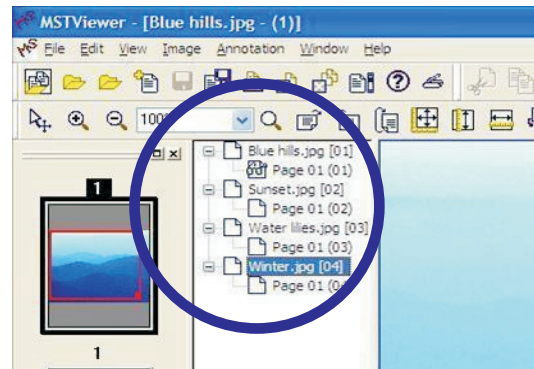
MST Viewer is the first universal viewer to offer enhanced functionalities for PDF files. Users of the MST Viewer with EMC Documentum are able to add attachments to PDF files; search the text within the file; copy text to the clipboard; crop files; create, edit, save, publish, and print PDF forms; and create and edit widget annotations. Providing users the enhanced PDF functionalities, it eliminates the need for a separate PDF viewer and editor to have direct access to the Documentum repository.

## Scalable For Use In Different Organizational Departments And Situations

IT administrators are able to scale features, functionalities, and accessibility of the EMC Documentum integrated with MST Viewer. IT administrators are able to give user rights based on departments, and even certain rights to people outside the organization such as customers or clients, enhancing functionalities of EMC Documentum.

## Working Sets

Working Sets enables users to quickly add, delete, and rearrange pages from existing documents and image files, and merge existing documents together to form a new document. It even allow users to merge documents of different formats to create a mixed format document.



## Connectivity to Mobile Devices

For the first time, EMC Documentum users will have access to the EMC via their mobile devices. Users will now have the ability to access and share their documents and images safely and securely from their BlackBerry devices, iPhones and iPads, Windows Mobile devices, Android Smartphones and Nokia Smartphones. IT administrators will have the ability to control user's mobile access rights and functionalities.

## Cloud Ready

MS Technology is leading the way in document management solutions for Cloud Computing. The MST Viewer is the only viewer that is EMC Atmos Cloud Ready. This will allow organizations that are migrating their EMC Documentum to cloud computing access to the same great features of traditional content management installations.

## Summary

EMC Documentum provides organizations with a superior electronic content management, provides breadth and depth for a wide array of content, including documents, scanned images, rich media, Web content, corporate records, and email. MS Technology's MST Viewer delivers significant benefits to Documentum by increasing its features, functionalities, and usability, providing greater productivity with less cost and complexity.

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